

Code	APP CSE Description	Part Number	Item Name	Service Description	Net Buy Price from Microsoft	Plus : Net Margin (3.75%)	Fulfiller's Price (PHP)	Add : 12% VAT	Consignment Price of MS Software and Licenses (PHP)	Comments
43231513-SFT-001	Business function specific software	PPSDM-0001	Premier Starter Support Package	<p>PREMIER SUPPORT For PARTNER (Thru) SERVICE BUNDLE 40 Problem Resolution Support Hours (PRS) 35 Advisory Support Hours (ASH) Service Delivery Management Included</p> <p>**As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p>	₱2,508,000.00	₱94,050.00	₱2,602,050.00	₱312,246.00	₱2,914,296.00	
43231513-SFT-001	Business function specific software	PPSDM-0002	Premier Base Support Package	<p>PREMIER SUPPORT for PARTNER (Thru) SERVICE BUNDLE 50 Problem Resolution Support Hours (PRS) 50 Advisory Support Hours (ASH) Service Delivery Management Included</p> <p>*or have a mix of PRS & ASH keeping PRS at 40hours ASH at 35hours as the minimum (e.g. 40xPRS/60xASH, 65xPRS/35xASH.) **As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p>	₱2,880,000.00	₱108,000.00	₱2,988,000.00	₱358,560.00	₱3,346,560.00	
43231513-SFT-001	Business function specific software	PPSDM-0003	Premier Core Support Package	<p>PREMIER SUPPORT for PARTNER (Thru) SERVICE BUNDLE 50 Problem Resolution Hours 100 Advisory Support Hours Service Delivery Management Included</p> <p>*or have a mix of PRS & ASH keeping PRS at 40 hours and ASH at 35 hours as the minimum (e.g. 40xPRS/110xASH or 115xPRS/35xASH, etc..) **As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies. ***If one orders one type of service and wish to exchange it for another type, you may apply equivalent value to an alternative service, where available, and agreed with your Customer Success Account Manager.</p>	₱3,480,000.00	₱130,500.00	₱3,610,500.00	₱433,260.00	₱4,043,760.00	

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2

2

43231513-SFT-001	Business function specific software	MESR-0001	MS Enterprise Support Package 01	<p>MICROSOFT ENTERPRISE SUPPORT RENEWAL (Thru PARTNER) SERVICE</p> <p>Problem Resolution Support Services Advisory Support Services Service Delivery Management Services Included - 400 x Enhanced Designated Engineering (EDE) hours for Culture & Cloud Experience - 300 x EDE hours for Sharepoint Online - 1400 x EDE hour for Platforms PowerShell, SCCM)</p> <p>Support for Mission Critical For Q365 Most advanced support offering from Microsoft for solutions. This renewal packaged, in-depth solution offers proactive and reactive support from a trusted, outcome-oriented team familiar with your solution and environment.</p> <p>Bundled Pricing Comprising of Mission Critical Solution Team Included Mission Critical Advisory Support Hours Included Service Delivery Management Included Mission Critical Problem Resolution As-needed Mission Critical Discovery Assessment - M1 New Included Mission Critical Optimization Assessment - M1 New Included Mission Critical Supportability Assessment - M1 New Included Designated Support Engineering Skype & Teams x 500 Hours Designated Support Engineering Platforms x 300 Hours Mission Critical Proactive Service - Generic x 3</p> <p>Support for Mission Critical For Intelligent Cloud Solutions Most advanced support offering from Microsoft for solutions. This packaged, in-depth solution offers proactive and reactive support from a trusted, outcome-oriented team familiar with your solution and environment.</p> <p>Bundled Pricing Comprising of</p>	₱160,413,848.00	₱6,015,519.30	₱166,429,367.30	₱19,971,524.08	₱186,400,891.38	
43231513-SFT-001	Business function specific software	MESR-0002	MS Enterprise Support Package 02	<p>MICROSOFT ENTERPRISE SUPPORT RENEWAL (Thru PARTNER) SERVICE</p> <p>Problem Resolution Support Services Advisory Support Services Service Delivery Management Services Included - 640 x Enhanced Designated Engineering (EDE) hours for Modern Identity - 300 x EDE hours for Platforms</p>	₱21,212,000.00	₱795,450.00	₱22,007,450.00	₱2,640,894.00	₱24,648,344.00	
43231513-SFT-001	Business function specific software	AOS-0001	Problem Resolution Support Hours Add-On (10 Hours)	<p>Problem Resolution Support Hours - Assistance for problems with specific symptoms encountered while using Microsoft products, where there is a reasonable expectation that the problems are caused by Microsoft products</p> <p>*As-needed Problem Resolution Support is provided for online services. Purchased Problem Resolution Support hours will not be deducted for incidents opened against these technologies.</p>	₱252,000.00	₱9,450.00	₱261,450.00	₱31,374.00	₱292,824.00	
43231513-SFT-001	Business function specific software	AOS-0002	Advisory Services Hours Add-On (10 Hours)	<p>Phone-based support on short-term, unplanned, issues that typically includes advice, guidance, and knowledge transfer which are intended to help deploy and implement Microsoft technologies in ways that avoid common support issues and that can decrease the likelihood of system outages.</p>	₱252,000.00	₱9,450.00	₱261,450.00	₱31,374.00	₱292,824.00	
43231513-SFT-001	Business function specific software	AOS-0003	Risk Assessment Program as a Service PLUS	<p>Risk Assessment Program as a Service is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues on a Microsoft Platform/technology. An automated assessment of a Microsoft technology implementation is conducted, with data collected and analyzed remotely by Microsoft to create a finding report containing recommendations.</p> <p>A customized 2-day onsite component is included to the remotely conducted data collection, submission, and results review experience customers get. The 2-days onsite are focused on driving remediation planning and knowledge transfer with the customer.</p>	₱1,380,000.00	₱51,750.00	₱1,431,750.00	₱171,810.00	₱1,603,560.00	
43231513-SFT-001	Business function specific software	AOS-0004	Custom Proactive Remote 1 (1 day)	<p>A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.</p>	₱181,600.00	₱6,810.00	₱188,410.00	₱22,609.20	₱211,019.20	
43231513-SFT-001	Business function specific software	AOS-0005	Custom Proactive Remote 2 (2 days)	<p>A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.</p>	₱350,000.00	₱13,125.00	₱363,125.00	₱43,575.00	₱406,700.00	

808

43231513-SFT-001	Business function specific software	AOS-0006	Custom Proactive Remote 3 (3 days)	A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱518,000.00	₱19,425.00	₱537,425.00	₱64,491.00	₱601,916.00	
43231513-SFT-001	Business function specific software	AOS-0007	Custom Proactive Remote 4 (4 days)	A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱680,000.00	₱25,500.00	₱705,500.00	₱84,660.00	₱790,160.00	
43231513-SFT-001	Business function specific software	AOS-0008	Custom Proactive Remote 5 (5 days)	A customized remote engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱848,000.00	₱31,800.00	₱879,800.00	₱105,576.00	₱985,376.00	
43231513-SFT-001	Business function specific software	AOS-0009	Custom Proactive Onsite 1 (1 day)	A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱210,000.00	₱7,875.00	₱217,875.00	₱26,145.00	₱244,020.00	
43231513-SFT-001	Business function specific software	AOS-0010	Custom Proactive Onsite 2 (2 days)	A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱398,000.00	₱14,925.00	₱412,925.00	₱49,551.00	₱462,476.00	
43231513-SFT-001	Business function specific software	AOS-0011	Custom Proactive Onsite 3 (3 days)	A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱591,000.00	₱22,162.50	₱613,162.50	₱73,579.50	₱686,742.00	
43231513-SFT-001	Business function specific software	AOS-0012	Custom Proactive Onsite 4 (4 days)	A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱790,000.00	₱29,625.00	₱819,625.00	₱98,355.00	₱917,980.00	
43231513-SFT-001	Business function specific software	AOS-0013	Custom Proactive Onsite 5 (5 days)	A customized onsite engagement with Microsoft personnel. Custom proactive engagements are scoped focusing on customer desired outcomes. Focus areas are on maintenance services, optimization services, remediation services and training services.	₱980,750.00	₱36,778.13	₱1,017,528.13	₱122,103.38	₱1,139,631.51	
43233205-SFT-014	Security and protection software	AOS-0014	O365 Security Optimization Assessment	The Office 365 Security Optimization Assessment is a 4-day proactive engagement created by Microsoft Services designed to help you identify recommended practices to protect your Office 365 environment and in particular your email environment.	₱1,280,000.00	₱48,000.00	₱1,328,000.00	₱159,360.00	₱1,487,360.00	
43231513-SFT-001	Business function specific software	AOS-0015	Adoption Coaching (10-Day)	The Adoption Coaching service is a two-week, time-boxed engagement where a Microsoft Adoption Coach provides expertise and guidance around strategies to change employee behavior so that you can realize business value from your Microsoft technology investment. This offer includes support in the development and execution of your adoption strategy around the people side of change. As part of this engagement, you will have access to expertise, knowledge and associated Microsoft IP in support of your adoption program.	₱2,500,000.00	₱93,750.00	₱2,593,750.00	₱311,250.00	₱2,905,000.00	
43231513-SFT-001	Business function specific software	AOS-0016	Designated Support Engineering Base (300 hours)	Designated Support Engineering (DSE) provides assistance that is tailored to a specific customer environment and helps achieve a desired outcome. DSE resources are allocated, prioritized and assigned based on mutual agreement and are available during normal business hours, to support specific Microsoft products and technologies. Price reflected is for 300 hours which is the minimum for a DSE engagement. This will need to properly scoped with the customer.	₱5,096,000.00	₱191,100.00	₱5,287,100.00	₱634,452.00	₱5,921,552.00	
43231513-SFT-001	Business function specific software	AOS-0012	Designated Support Engineering Add-on (10-hours)	Additional DSE Hours to the DSE Base Engagement *Designated Support Engineering Base required	₱230,000.00	₱8,625.00	₱238,625.00	₱28,635.00	₱267,260.00	
43233205-SFT-014	Security and protection software	AOS-0046	Office 365 Security Optimization Assessment Remediation Assistance	The Office 365 Security Optimization Assessment Remediation service is designed to assist your organization with remediating the findings from the Office 365 Security Optimisation Assessment. These findings focus on three cybersecurity functions: Protect, Detect, and Respond. During the engagement we focus on implementing the Strongly Recommended and Recommended findings from the remediation planning sheet that have Moderate or Low user impact for a pilot set of users.	₱975,000.00	₱36,562.50	₱1,011,562.50	₱121,387.50	₱1,132,950.00	

802

6

43233205-SFT-014	Security and protection software	AOS-0063	Accelerate - Microsoft Teams Governance, Security and Compliance	This 3 day delivery focuses on Governance, Security and Compliance strategy for Microsoft Teams tailored to the customers organizational and regulatory requirements. Skilled engineers will drive the analysis through in depth discussion, feature demonstration, and guidance to ensure the customer's Teams deployment is governed by best practices and meets security and compliance requirements	₱910,000.00	₱34,125.00	₱944,125.00	₱113,295.00	₱1,057,420.00	
43233205-SFT-014	Security and protection software	AOS-0077	Activate: Office 365 Threat Investigation and Response Tools	Threat investigation and response capabilities in Office 365 help security analysts and administrators protect their organization's Microsoft 365 users ,by making it easy to identify, monitor, and understand cyberattacks.. This engagement help with understanding threat investigation and response tools and how to use them.	₱600,000.00	₱22,500.00	₱622,500.00	₱74,700.00	₱697,200.00	

SoftwareOne Philippines Corporation
Prepared By :

Signature Redacted

Aira Zulueta
CCoE Lead

Department of Budget and Management

Reviewed By :

Signature Redacted

Alaine Laygo
Finance Manager

Approved By:

Signature Redacted

Paul Peter Garcia
General Manager

Reviewed By :

Signature Redacted

Princess Joy B. Flores
Procurement Division X

Approved By:

Signature Redacted

Atty. Genmaries S. Entredicho-Caong
Director IV, Procurement Group