


MODIFIED FORM A – DEPARTMENT/AGENCY PERFORMANCE REPORT

DEPARTMENT/AGENCY: PROCUREMENT SERVICE – DBM

STREAMLINING AND PROCESS IMPROVEMENT OF GOVERNMENT SERVICES																
NAME OF SERVICE	NUMBER OF STEPS		TURNAROUND TIME (TAT)		NUMBER OF SIGNATURES		NUMBER OF REQUIRED DOCUMENTS		TRANSACTION COSTS				SUBSTANTIVE COMPLIANCE COST		CITIZEN/CLIENT SATISFACTION RESULTS	
	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2020	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS	TARGET IN FY 2019	STATUS OF STREAMLINING EFFORTS
Frontline Services																
Inspection of Common Supplies and Equipment (CSE) at PS-MAIN	At least 20% reduction of number of steps	Reduction of processing time	Two (2) days TAT for the inspection & evaluation of CSEs and preparation of ICARs	One (1) day TAT for the inspection & evaluation of CSEs and preparation of ICARs	Two (2) Signatures	Two (2) Signatures	Six (6) documents/ attachments	Six (6) documents/ attachments	N/A	N/A	N/A	N/A	N/A	N/A	Client/ Citizen Satisfaction Rating 50%	Client/Citizen Satisfaction Rating 50%
Non-frontline Services																
Name of Service 1	N/A															
Name of Service 2	N/A															
Name of Service 3	N/A															

Prepared by: 
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 28 August 2020

Approved by: 
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 Director IV, Authorized Signatory
 28 August 2020